



M24U DME

Privacy Notice (HIPAA Required)

M24U DME is committed to protecting the privacy of your personal health information (PHI). All patient healthcare information will remain confidential, except where use or disclosure is required or permitted by law.

How We May Use or Disclose Your Information

- **Treatment:** We may use or share your health information with your physician or other healthcare providers to ensure you receive appropriate products, equipment, and care.
- **Payment:** We may share your health information with insurance carriers or other third parties to obtain payment for products and services provided.
- **Delivery & Service Reminders:** We may contact you using your personal information to coordinate deliveries, services, or follow-up care.
- **Family or Caregiver Involvement:** With your consent, we may provide limited information to a family member, caregiver, or friend who is assisting with your care.
- **Required by Law:** We may disclose information when required by federal, state, or local law.
- **Public Health & Oversight:** Disclosures may be made for reporting public health risks, compliance with worker's compensation, audits, or health oversight activities.
- **Legal & Safety Purposes:** Information may be released in response to lawsuits, law enforcement requests, threats to health or safety, military or national security requirements.

Your Rights Regarding Your Health Information

- **Confidential Communication:** Request that we communicate with you in a confidential manner or at a specific location. Requests must be submitted in writing.
- **Restrictions:** Ask us to limit the use or disclosure of your PHI to certain individuals or situations. Requests must be in writing.
- **Access & Copies:** Request to review or obtain a copy of your health information used in your care. Requests must be in writing.
- **Amendments:** Request corrections to your records if you believe they are incomplete or incorrect. Requests must be in writing.
- **Accounting of Disclosures:** Request a list of instances where your PHI has been disclosed, such as to healthcare providers or technicians.
- **Copy of This Notice:** Receive a printed copy of this Privacy Notice at any time.
- **File a Complaint:** If you believe your privacy rights have been violated, you may file a complaint without fear of retaliation.

Compliance Officer Contact

For questions, requests, or to exercise your rights, please contact:

M24U DME Privacy Officer
GARY ATKINSON
Email: info@m24udme.com